

## Frequently Asked Questions

### What is the Pakenham Revitalisation Project?

A Council priority project – with a long-term plan to deliver a vibrant and prosperous Pakenham for all people. The Plan contains eleven stages to revitalise Pakenham, together with the community to bring in more visitors to give the businesses the boost they need.

This project is the first stage in implementing the [Pakenham Major Activity Centre Structure Plan](#) and Urban Design Framework consulted with the community in 2019 and approved by Council and the Planning Minister in 2021.



Figure 8 - indicative illustration of preferred future built form in Precinct 1

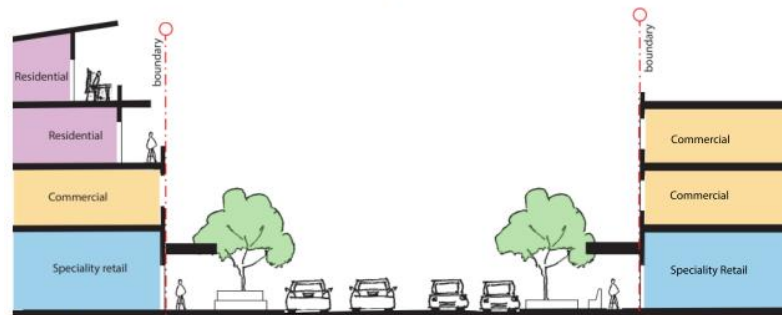


Figure 9 - indicative cross section of future built form siting in Precinct 1

### What improvements are planned for Main Street?

We will improve Main Street to make it more people focused, vibrant, safe, and accessible for all. The improvements will include:

- High quality and wider footpaths along Main Street to improve the pedestrian accessibility and experience.
- Raised platform zebra crossings to improve pedestrian safety.
- Parallel parking bays with more accessible kerb ramps to replace the existing angle parking bays and barrier kerb.
- Improved street lighting
- New public seating and street furniture



- New street trees better suited to Main Street
- Public areas for outdoor dining
- New 'all ability signage' to make it easy to move in and around the Pakenham Activity Centre.

Council engaged with many revitalisation projects across Victoria including Warragul, Dandenong, Frankston, Lilydale and Warrnambool to name a few, the continuous curb used in Warrnambool influenced the accessible design in Pakenham, rather than modelling Warrnambool to Pakenham.

### **When will stage One be delivered?**

Stage one is scheduled to be delivered in two parts.

- January 2024 – Main Street Central

This timeframe is linked to requirements to current funding received from the Victorian Government.

- September 2024 – Main Street Gateway

It is anticipated the second part of Main Street will be delivered in September 2024 to coordinate works with the Level Crossing Project.

Stages 2 to 11 will be planned and delivered across the next 10 years.

### **How long will the works take?**

As Council engages with a suitable contractor to deliver Stage 1 works (anticipated in September 2023), a detailed plan will be communicated to all impacted businesses and community to better understand the timeframes and disruptions.

Council acknowledges it is a difficult economic climate for business, and cost of living – support during the disruptions in providing communications for special events to promote spend and support local can assist in boosting foot traffic in and around the Activity Centre.



### **How will Street Lighting be improved?**

- We will replace the existing poles and streetlights with new poles and modern LED streetlights.
- The new LED streetlights will provide a higher level of lighting and more consistent coverage over the full streetscape to improve the experience and safety at night.

### **What is planned for the street trees?**

- Some of the existing trees in Main Street have grown too large and are causing safety issues, and damage to the road, drainage, and footpath.
- The younger Crepe Myrtle trees are healthy and will be transplanted to Bayview Road Officer in August 2023 to give them the best chance at survival.
- We will replace the existing trees during 2024 with new trees better suited to Main Street.
- The new trees will be planted,
  - along both sides of the road to provide better shade coverage
  - in tree pits that are designed to support the trees while containing the spread of the roots
  - watered with stormwater from the road and footpaths
  - Positioned to accommodate accessibility

### **What about Main Street Intersections**

- We will construct raised platform zebra crossings on all four legs of the roundabout at the intersection of Main Street and John Street and at the roundabout at the intersection of Main Street, Station Street and Drake Place.
- The raised platform zebra crossings will improve pedestrian safety and make it easier to cross the roads at these intersections.
- The raised platform zebra crossings will be set back from the roundabout hold lines to allow for a vehicle to slow without blocking the crossing.

- We will improve the centre island of the roundabout at the intersection of Main Street, Station Street and Drake Place so that larger vehicles do not damage the landscaping within the island when turning at this intersection.

## Main Street Intersections

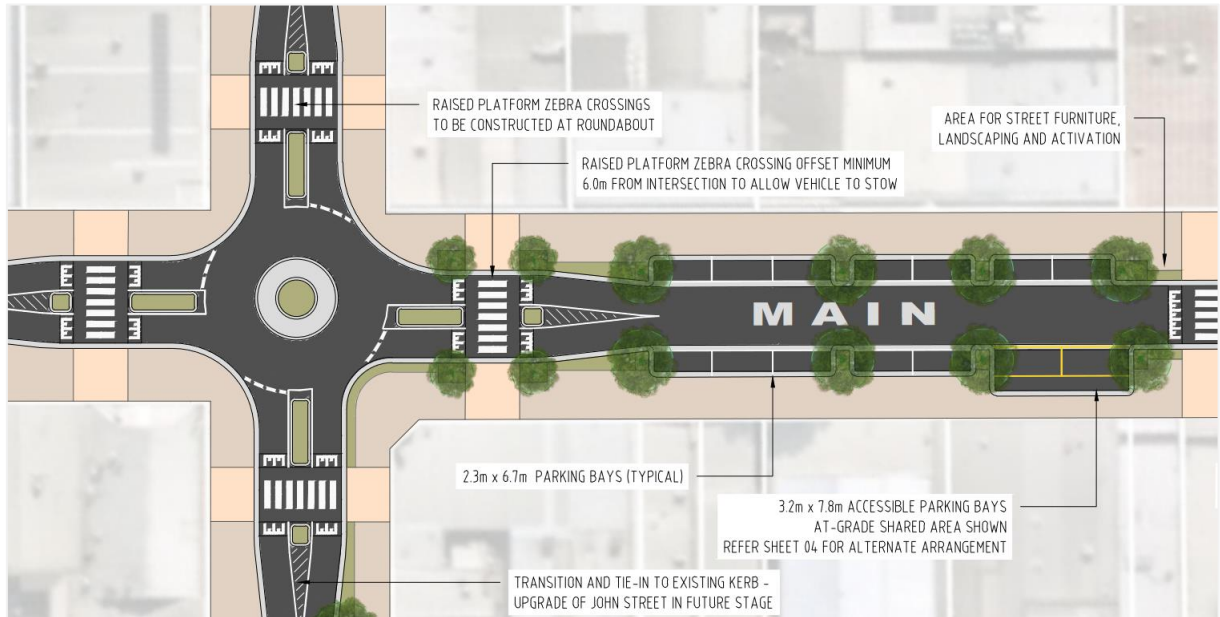


Figure 1 – Main Street and John Street Intersection – Concept Layout

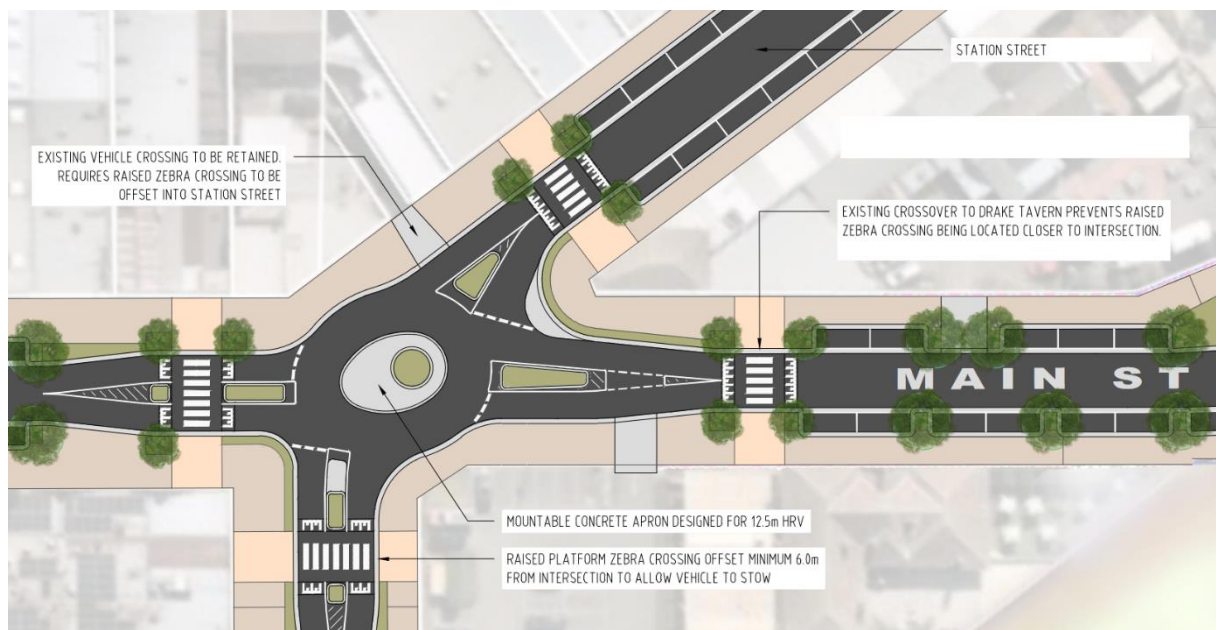


Figure 2 – Main Street, Station Street and Drake Place Intersection – Concept Layout



### **What changes are planned for carparking?**

- We will replace the angled parking bays on Main Street with new parallel parking bays.
- The new parallel parking bays will create more space for streetscape improvements including wider pedestrian areas, new seating and street furniture and new areas for activation opportunities including outdoor dining.
- Main Street Central will have a reduction of approximately 18 spaces early in 2024, this will be balanced with 21 spaces on Station Street once the bus interchange is moved to the Pakenham Station in 2024.
- The new Pakenham Station will include 450 additional parking spaces.
- James Street carpark will be constructed by 2024 providing an additional 98 spaces.
- Parallel parking bays will provide drivers with better visibility and reduce the risk of collisions.
- The change to parallel parking bays in Main Street will be balanced in the short term with new parking bays in Station Street near Bourke Park and in the longer term within Drake Place. In total, 93 percent of the existing parking bays within the Pakenham Activity Centre will be retained.
- The new parking bays will be at least 2.3 meters wide and 6.7 metres in length which is suitable for 99% of vehicles (5.2 metres in length).
- Four on-street accessible parking bays will be located at the centre of Main Street. Additional off-street accessible parking bays will be provided in the James Street carpark and at the Pakenham Community Hospital and Pakenham Station.



## Carparking Facts and Consideration

A review of carparking limits is currently underway in response to carparking concerns from business owners and community.

Angled Carparking	Parallel Carparking
<ul style="list-style-type: none"><li>• Take up twice the width compared to parallel parking.</li><li>• Require drivers to reverse their vehicles into traffic with limited vision.</li><li>• Limit the ability to fully open car doors, this is why accessible parking has a dedicated clear space next to them.</li><li>• Providing angled parking on one side and parallel on the other results in minor change from the current parking layout.</li></ul>	<ul style="list-style-type: none"><li>• Are the safest form of on-street parking.</li><li>• Have better access to the kerb for passenger side access</li></ul>

## One Way Traffic Flow Consideration

- One way traffic flow in Main Street would generate more turning movements at the John Street and Station Street/Drake Place roundabouts.
- May require re-think for design of Drake Place to function as a through-road rather than a carpark.
- Treloar Lane is already one way (from John Street to Cook Drive).



## Carparking Plan within a 5-minute walk



Carpark Location	Existing	Proposed
1 – James Street Carpark		98 additional spaces
2 – Station Street	19 spaces	40 spaces
3 – Drake Place Carpark	198 spaces	190 spaces
4 – Pakenham Station	173 spaces	623 spaces - 450 additional
5 – Pakenham Community Hospital		236 estimated spaces
<b>Total</b>	<b>390</b>	<b>1,187 spaces</b>



## Where will I find Public Toilets in and around the Pakenham Activity Centre?

Public toilets in close proximity to Main Street are a key consideration in developing a functional Activity Centre and have been mapped below. New signage to compliment the upgrades of Main Street will feature directions to existing and new toilets.



Public Toilets	Details
1 - Pakenham Library/Hall	Accessible toilets with hoists and changing table
2 - Bourke Park	Accessible toilets
3 - Pakenham Station (2024)	Accessible toilets within new station
4 - Level Crossing Removal Project - Open Space Corridor (2024)	Changing Places facility with shower
5 - Pakenham Community Hospital (2025)	Accessible toilets within new hospital





### **How will the improvements address stormwater Drainage and Flooding?**

- We will remove the old stormwater pits and pipes in Main Street and install new stormwater pits and pipes with more capacity.
- The new stormwater pits and pipes will drain more stormwater underground and keep the road and pedestrian areas free from overland flow in common rain events.
- We will reshape the road and parking bays in Main Street to keep overland flow between the kerbs.
- Keeping overland flow between the kerbs will improve flood protection for shops and pedestrian areas in larger rain events.

### **What is an Activity Centre (PMAC)?**

Pakenham Major Activity Centre (PMAC)

Centres like Pakenham provide a diverse range of jobs, activities and housing for regional catchments that are well served by public transport. These centres play a major service delivery role, including government, health, justice and education services, as well as retail and commercial opportunities.

Examples of other Metropolitan Activity Centres include; Box Hill, Frankston, Dandenong, Narre Warren, and Ringwood. [Plan Melbourne 2017 - 2050](#) provides more information on this.

### **What is Wayfinding?**

- Wayfinding is a network of signage that guides you in and around the Activity Centre. The new wayfinding signs will be;
  - easy to understand for people of all abilities, ages and languages
  - located at key intersections and decision-making points to show people where they are and help them get to where they want to go.

### **How can we prioritise Retail and Hospitality in Main Street?**

Retail and hospitality are prioritised use and development as part the planning approval process; however, Government Services have exemptions for use and development associated with public schools, public hospitals, and related services.

Attracting the right type of development that includes retail and hospitality is part of the Pakenham Revitalisation Project and is in the planning stages and will ramp up in the coming years.



### **Can Council inform Landlords of the project and anticipated disruptions?**

Council sent a letter to all Main Street, Station Street, and John Street landowners with accompanying information advising of the Pakenham Revitalisation Project and projected timeframes and disruptions on the 25<sup>th</sup> of July 2023.

### **Keeping our traders, trading during disruptions**

Council has met with and will continue to meet with impacted traders to understand how to best assist and support business through construction disruptions. Once Council engages a contractor to deliver Stage 1 works, a detailed plan will be communicated to those impacted.

To support businesses during the disruptions, Council will provide programs to support them with continued trade. Examples of this support include providing communications for special events to promote spend, promotions to assist in boosting foot traffic in and around the Activity Centre.

The program will be planned to minimise disruptions, with access to shopfronts provided throughout the works program.

### **Future engagement opportunities**

Now and in the coming years Council will continue to work with our community to ensure we are building vibrancy and prosperity and that we are proud of Pakenham. With stages 2 to 11 planned to be delivered across the next 10 years.

For more information or enquiries please contact Cardinia Shire Council's Major Projects Team on 1300 787 624 or [pmo@cardinia.vic.gov.au](mailto:pmo@cardinia.vic.gov.au).



# Consultation Program

## How has the Pakenham Revitalisation Project been communicated to community and stakeholders?

Pakenham Revitalisation is a Council priority project – with a long-term plan to deliver a vibrant and prosperous Pakenham for all people.

The Plan contains eleven stages to revitalise Pakenham, together with the community to bring in more visitors to give the businesses the boost they need.

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### Consultation - Pakenham Major Activity Centre Structure Plan



**24 October – 6 December 2019**

#### Notification included

- All owners/occupiers within Activity Centre boundary,
- community groups and relevant public authorities
- Pakenham Gazette
- Government Gazette
- Pop up/drop in sessions
  - o Main Street Pakenham
  - o Pakenham Library
- Relevant Council Departments notified
- Cardinia Shire Council website
- Media release
- DELWP website
- C228 available at Council Shire Offices and Library

**18 Submissions were received**

- 10 were from individuals
- 8 from Public Authorities.)
- 3 submissions objected to the Amendment
- 5 submissions supported the Amendment,
- 5 submissions were neutral and five
- 5 submissions were supportive but requested changes



Figure 8 - Indicative illustration of preferred future built form in Precinct 1



**Minister Approval 2021**





## How has the Pakenham Revitalisation Project been communicated to community and stakeholders?

### Stage One

General Community Consultation	
22 <sup>nd</sup> June 2023	<p><b>Community Campaign – Brand</b></p> <p>Calling for 45 people to participate in a focus group for the project.</p> <p>350 community registered community interest</p> <p>Communicated by social media channels and Creating Cardinia landing page containing project information and timeframes</p>
12 <sup>th</sup> July – 6 <sup>th</sup> August 2023	<p><b>Community Consultation Open</b></p> <p>Creating Cardinia Page – inviting community feedback</p> <p><b>Main Street Businesses and owners</b></p> <ul style="list-style-type: none"> <li>• Thursday 29<sup>th</sup> June, 6pm – 7pm Online and Recorded</li> <li>• Tuesday 4<sup>th</sup> July, 4pm – 6pm drop in</li> <li>• Monday 17<sup>th</sup> July 5.45pm – 7.30pm</li> </ul> <p><b>Pakenham Train Station</b></p> <p>Tuesday 18<sup>th</sup> July 7am – 9am</p> <p>The Cornerstone</p> <p>Tuesday 18<sup>th</sup> July 10am – 12pm</p> <p><b>Pakenham Market Place</b></p> <p>Thursday 20<sup>th</sup> July, 10am – 12pm</p> <p><b>Pakenham Secondary College</b></p> <p>Thursday 20<sup>th</sup> July,</p> <p>1.30pm – 2.45pm (10-17yr)</p> <p>2.45 – 3.30pm general school community</p> <p><b>The Cornerstone</b></p> <p>Saturday 29<sup>th</sup> July 10am – 12pm</p>



Main Street Business Consultation	
13 <sup>th</sup> April 2023	Email all businesses on Main, Station and John Streets
28 <sup>th</sup> May 2023	Email details of the up-and-coming Information sessions
6 <sup>th</sup> June 2023	Verbal overview of Pakenham Revitalisation Project at the Pakenham CBD and Rail Precinct Safety Committee. Two Main Street businesses present.
5 <sup>th</sup> – 16 <sup>th</sup> June	<p>In person visits to food venues, flyer provided, explanation of the project and local spend voucher</p> <ul style="list-style-type: none"> <li>○ Pakenham Fish and Chips</li> <li>○ The Burger</li> <li>○ The Cornerstone</li> <li>○ The Great Australian Bakery</li> <li>○ Café Vanille</li> <li>○ The Coffee Bar</li> <li>○ Gourmet 1</li> <li>○ Kebabs Pakenham</li> <li>○ Bakery 127</li> </ul>
26 <sup>th</sup> June 2023	Email sending the local spend vouchers to the businesses with process and details of use
28 <sup>th</sup> June 2023	<p>Email sent with details of Main Street Business only sessions</p> <ul style="list-style-type: none"> <li>- 2 businesses registered</li> <li>- Cancelled session and spoke/visited each business individually</li> </ul>
4 <sup>th</sup> July 2023	<p>Advertised drop-in session</p> <ul style="list-style-type: none"> <li>- Same 2 businesses registered</li> <li>- Cancelled session and rescheduled for 17<sup>th</sup> July at the requested time of 5.45pm. 14 businesses attended</li> </ul>



4 <sup>th</sup> – 17 <sup>th</sup> July 2023	Multiple calls and visits to Main Street Businesses providing project information and encouraging participation at the information session.
14 <sup>th</sup> July 2023	Email project flyer with information for the 17 <sup>th</sup> July session at the library
17 <sup>th</sup> July 2023	Information session held with 14 businesses on Main Street
	Stakeholder register recording all communication by phone, email and in person.